

Rehabilitation for Children: Supporting Families Every Step of the Way

The 2015 Rehabilitation Code promotes early intervention and collaborative rehabilitation to help injured individuals achieve the best possible recovery. For children, this means ensuring that medical, social, vocational, and psychological needs are addressed as a priority.

What This Means for Your Child

- **Child-centred Approach:** Rehabilitation plans are tailored to each child's unique needs, recognizing that even low-value injury claims can have life-changing consequences.
- **Family Involvement:** Parents play a key role in decision-making and collaboration with healthcare professionals and legal representatives.
- **Early Intervention Matters:** Rehabilitation should begin as soon as possible, even before liability is established, to maximize recovery potential.
- **Comprehensive Support:** Case Managers work closely with families, healthcare teams, and compensators to oversee treatment and ensure continuity of care.

Our Commitment to Your Child's Recovery

Case Managers follow structured guidelines to assess a child's immediate needs and coordinate rehabilitation efforts. Whether dealing with catastrophic injuries or minor impairments, the goal is to restore quality of life, independence, and future opportunities.

If your child has sustained an injury, early action is crucial. Our team ensures that their rehabilitation needs are fully supported, helping them regain confidence and ability in everyday life.

Specific to best new life

Helping Children Rebuild Their Best New Life

At **Best New Life**, we understand that injuries can impact not only a child's well-being but also their entire family. That's why we follow the principles of the 2015 Rehabilitation Code—ensuring early intervention, collaborative care, and family-cantered rehabilitation.

How We Support Your Child's Recovery

- **Tailored Rehabilitation:** Every child's needs are unique. We develop personalized rehabilitation plans that prioritize their medical, social, and psychological recovery.
- **Family-centered Approach:** Parents and caregivers are central to the process, working closely with healthcare professionals and legal representatives to make informed decisions.
- **Early Action for Best Outcomes:** Rehabilitation begins as soon as possible, even before legal processes are settled, maximizing recovery potential.
- **Comprehensive Care Coordination:** Our Case Managers oversee every stage of treatment, ensuring continuity of care and the best possible support.

Your Child's Future Starts Here

Through expert case management, we help children regain confidence, independence, and the ability to thrive in everyday life. Whether facing a life-changing injury or a temporary setback, we are here to guide families every step of the way.

Let us help your child rebuild their Best New Life.

Tailored to one case manager

Personalised Case Management at Best New Life

At **Best New Life**, we believe that rehabilitation should be built on consistency, trust, and expert guidance. That's why we provide a **dedicated sole rehabilitation case manager** to oversee every aspect of your child's recovery journey.

What This Means for Your Family

- **Continuity of Care:** Your child's rehabilitation is managed by a single professional who ensures seamless coordination of all medical, social, and psychological support.
- **Expert Guidance:** With extensive experience in rehabilitation case management, our case manager understands the complexities of recovery and tailors interventions to your child's specific needs.
- **Stronger Relationships:** Families benefit from a direct and trusted point of contact, eliminating confusion and ensuring clear, compassionate communication every step of the way.

- **Efficient Decision-Making:** A streamlined approach means faster response times, better alignment between stakeholders, and rehabilitation plans that adapt to progress.

At **Best New Life**, we simplify the process—offering **one trusted expert** to focus solely on your child’s recovery, helping them rebuild their confidence and independence

Rational for rehab code

The **2015 Rehabilitation Code** was introduced to promote **early intervention and collaborative rehabilitation** in personal injury claims. Its primary goal is to ensure that injured individuals receive timely medical, social, vocational, and psychological support to aid their recovery, rather than focusing solely on financial compensation.

Key reasons for its introduction:

- **Prioritising Recovery:** The Code emphasizes that rehabilitation should begin as soon as possible, even before liability is determined, to maximize recovery potential.
- **Encouraging Collaboration:** It fosters cooperation between claimant solicitors, compensators, and healthcare professionals to streamline rehabilitation efforts.
- **Addressing All Injury Levels:** The 2015 update expanded provisions to include **lower-value claims (under £25,000)**, recognizing that even minor injuries can have significant life impacts.
- **Reducing Long-Term Impact:** By ensuring early rehabilitation, the Code aims to improve quality of life, independence, and return-to-work prospects for injured individuals.

A Detailed Breakdown: The Impact of the 2015 Rehabilitation Code on Case Management

The **2015 Rehabilitation Code** was introduced to strengthen the role of rehabilitation in personal injury claims, ensuring that recovery is prioritised alongside compensation. It has significantly influenced **case management practices**, particularly in complex and catastrophic injury cases.

1. Prioritising Early Intervention

- The Code **emphasises immediate rehabilitation**, encouraging claimant solicitors and compensators to collaborate as early as possible in the claims process.
- Rehabilitation can begin **before liability is determined**, ensuring injured individuals receive timely medical and psychological support.

2. Strengthening Collaborative Case Management

- Case Managers play a **key role** in assessing rehabilitation needs and overseeing treatment.

The Code promotes **joint decision-making** between solicitors, compensators, and healthcare professionals, streamlining rehabilitation efforts.

- It encourages **direct engagement with NHS clinicians** to align rehabilitation plans with existing medical care.

3. Expanding Support for Lower-Value Claims

- The 2015 update **introduced structured provisions for claims below £25,000**, recognising that even minor injuries can have lasting consequences.
- It established a **Triage Report system**, ensuring lower-value cases receive appropriate rehabilitation without unnecessary delays.

4. Improving Case Manager Selection & Oversight

- Case Managers must be **professionally qualified** and independent from medico-legal reporting.
- The Code outlines **best practices for selecting and instructing Case Managers**, ensuring that rehabilitation plans are evidence-based and focused on achievable goals.

It promotes **continuity of care**, with Case Managers overseeing treatment from initial assessment through to recovery.

5. Ensuring Financial Transparency & Justification

- Compensators must **justify refusals** to fund rehabilitation and provide alternative recommendations.
- The Code establishes **clear payment timelines**, ensuring assessments and treatments are funded promptly.
- It protects claimants from **unreasonable financial burdens**, ensuring that agreed rehabilitation costs are not disputed later.

6. Enhancing Rehabilitation for Catastrophic Injuries

- For severe cases, the Code mandates **Immediate Needs Assessments (INA)** to determine urgent rehabilitation requirements.

- It encourages **multi-disciplinary collaboration**, ensuring that medical, vocational, and psychological needs are addressed holistically.
- The Code recognises the **long-term nature of rehabilitation**, promoting ongoing assessments and adjustments to treatment plans.
- By integrating these principles, the **2015 Rehabilitation Code** has strengthened the role of **case management**, ensuring that injured individuals receive **structured, timely, and effective rehabilitation**