








# Bob Butler

Specialist Rehabilitation Case Manager,  
Children and Young People. (RCM)

## Contact

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## Best New Life Service & Team

### Specialist Rehabilitation Case Manager (RCM)

Directly liaising with clients, families, solicitors, insurers, Court of Protection deputies, statutory services, and private professionals, providing clinical and managerial oversight of treatment, therapy, and care plan implementation and review.

### Assistant Rehabilitation Case Manager (ACM)

Delivering all aspects of liaison, communication, planning and managing the delivery of interventions and support, under the direction of the RCM

### Specialist Treatment Services Manager (STSM)

Oversight procurement of MDT professionals from the client's location for the RCM to commission – managing reporting timelines, financial expenditure and purchase of equipment and bespoke items.

## About Me

Registered Nurse in Learning Disabilities, qualified in 1984. In 1990, I founded the Children's Rehabilitation Service at The Children's Trust, Tadworth, supporting children with severe acquired brain injuries, where I worked for 23 years. I later became International Director of Business Development at HCA International, overseeing six London hospitals, before returning to the NHS as General Manager at Chailey Clinical Services. For the past six years, I have been a Case Manager and Children's Clinical Lead with HCML.

I have maintained an unblemished record throughout my career, with families often requesting that I continue managing cases post-litigation. I am an Advanced Registered Practitioner with the British Association of Brain Injury and Complex Case Management, a member of Case Management UK, and registered with the Institute of Registered Case Managers, meeting national standards

In 2013, I achieved an MA with Distinction in Leadership and Management in Health and Social Care, supporting my work overseeing community rehabilitation teams across the country. I was named Case Manager of the Year in 2023 and remain committed to putting children, young people, and families at the heart of everything I do.

## Specialist Service Areas

### CAT – Pathways Through Litigation

- Experienced in navigating the litigation process with years of expertise in supporting children and families understand the complexities of single and joint instructions through to settlement and Court of Protection Finance Deputy resolution.

### ABI – Specialist Understanding

- Since 1990 I have gained experience in assessing, managing and coordination rehabilitation plans for children and young people who have life-changing injuries and Acquired Brain Injuries.
- I have vast knowledge of the recovery trajectories and the needs of the young person and their family.

### CLINICAL NEGLIGENCE – Complexities of Support

- Experienced in recognising the journey the family, child and Young person has travelled in reaching the point a Case Manager enters their world – Parents are the experts in their child – The Case Manager brings expertise to optimise recovery, scaffolding future needs.



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## ***Example Clients & Cases Supported***

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- 2-year-old girl – Road traffic collision resulting in acquired brain injury and spinal cord injury. Managed family therapy and coordinated private occupational therapy, physiotherapy, and speech and language therapy. Oversaw Education, Health and Care Plan (EHCP), nursery placement, and provision of specialist equipment.
- 10-year-old boy and 8-year-old girl – Birth injuries under clinical negligence claim. Managed medical and nursing care needs, established care support and respite provision. Revised EHCPs and facilitated alternative schooling. Supported family relocation to temporary accommodation ahead of permanent home purchase and adaptation.
- 14–16-year-olds with acquired brain injury – Addressed cognitive and executive functioning challenges, mild physical difficulties, and social and communication needs. Coordinated EHCP introductions and reviews, supported tribunal processes, and managed transitions across education settings from primary school to secondary school, college, and university.
- 16–20-year-olds – Oversaw multidisciplinary rehabilitation teams including neuropsychology, occupational therapy, physiotherapy, speech and language therapy, personal training, and support worker input. Managed independent living trials leading to sustained independent living with graduated support to maximise autonomy.
- 8–22-year-olds with frontal lobe acquired brain injury – Managed dysregulation and behavioural challenges, including some cases of addiction and self-medication. Implemented Positive Behavioural Support Plans in collaboration with neuropsychologists, educational psychologists, psychiatrists, and specialist therapists.
- Family support – Delivered systemic family therapy recognising parents as experts in their child's care. Guided families through complex processes involving statutory services, private clinicians, educators, and litigators, providing scaffolding for optimal rehabilitation outcomes.